Entry: City Centre Sharjah's "Let your shopping take you on a holiday"

Category: NOI Enhancement – Marketing/Sponsorship

Description: Programmes and initiatives intended to generate revenue that directly enhances the net operating income (NOI) of a shopping centre or company. These may include sponsorships, alliances, advertising sales, or other supplemental or non-traditional revenue sources. It may include creative or innovative leasing and/or specialty leasing programmes, including targeted tenant retention efforts. This category may also include unique examples of operational efficiencies or other cost saving measures that resulted in expense reduction and/or increased revenue for the shopping centre owner. Of particular note, while NOI enhancement is the goal, successful programmes in this category will demonstrate an innovative approach that is executed within brand standards including ownership quality expectations and overall strategic decision making.

Title: Giving flight to shoppers' dreams

Video	Super	Audio
Shots of UAE skylines		The United Arab Emirates is ranked in the top 25 best countries in the world.
Shots of familes at airports		The high standard of living and high spending capacity of its residents sees them go on regular short global tourism jaunts.
Shots of City Centre Sharjah Smiling faces at the City Centre Sharjah	Air Arabia – the national carrier of Sharjah.	City Centre Sharjah, the largest and leading shopping destination in the Emirate of Sharjah, discovered that 95% of our shoppers' preferred airlines was Air Arabia for their holiday jaunts.
Various shots of the mall under renovation and development. Shots of crowds in the mall. Shots of Air Arabia office at the mall.		To increase our NOI for our expansion and development plans, we decided to leverage this immense potential offered by our shared customer base with Air Arabia.
Shots of agreement signing between City Centre Sharjah and Air Arabia.		To attain this objective, we struck a pioneering partnership with Air Arabia – a first in the history of the shopping

		mall industry in the
		Northern Emirates.
		This culminated in:
Graphic of the Campaign	Let your shopping take you	City Centre Sharjah and
artwork	on a holiday" (April 14 to	Air Arabia's "Let your
artwork	May 14 2017)	shopping take you on a
	101dy 11 2017)	holiday" campaign in
		between April 14 and May
		14.
Shots of participating		To attract visitors and
playing the VR game.		engage our shoppers for
		this campaign, a spine-
		tingling virtual reality
		game was created which
		"flew" visitors across the
		globe on a hand glider
		high above some of the
		world's most iconic
Chata of the service		landmarks.
Shots of the game screens		Players had to compete to
		collect popular retailer logos, travel bags and
		other objects,
		within a specific time
		frame.
Shots / graphic of vouchers		Captivating prizes
		including attractive
		vouchers from
		participating
		retailers in the mall were
		up for grabs!
Shots of indoor collateral		And that was not just it.
where the offer is spelt out		After giving our shoppers
		a thrilling virtual
		experience, we topped it
		by giving them an
		opportunity to win real air tickets to destinations of
		their choice!
Various shots of the retail		Shoppers had to spend
outlets in the mall.		just AED 200 at any of the
Sacrets in the mail.		participating retail outlets
		at the Centre.
Shots of indoor collateral		This entitled them to
where the offer is spelt out.		enter a draw to win one
		of the two airline tickets
		offered daily.
Shots of draw taking place		Two lucky winners were
and winners.		selected every day – a
		total of 62 winners!

Shot of Air Arabia route		Each winner could travel
map labelled with the		to one of Air Arabia's 101
different locations.		destinations across the
		Middle East, North Africa,
		Asia and Europe.
Shot of smiling faces at the		City Centre Sharjah led
mall		the effort to turn a good
		partnership with Air
		Arabia into a revenue
		generating relationship
		through:
Shot of VR game screen		Integrating Air Arabia into
with Air Arabia branding.		the unique virtual reality
		game branding with their
		logo insertion.
Shots of Air Arabia		The airline provided Air
hostesses at the game		Arabia official hostesses
stand.		to add glamour and
		support at the game area
		and for a photo
		opportunity with the
		winners.
Shots of the collateral		Co-branding in all the
containing co-branding of		Centre's indoor, outdoor
CCS and AA.		and electronic
CCS and AA.		promotional collateral.
Shot of AA FB page with		•
CCS video.		Presence of the City Centre Sharjah at Air
ccs video.		•
		Arabia Facebook page,
		benefitting from over
Shots of winners with air		882,000 fans.
tickets in their hands.		City Centre Sharjah and
tickets in their nands.		Air Arabia sponsoring 31
61		tickets each as prizes.
Shots of crowds at the VR	Unique shoppers increased	All this resulted in a 31%
game stands or shots of	by 31%	increase in unique
crowds in the mall.		shoppers base.
	ROI increased by 46%!	A 46% increase in ROI
Shots of shoppers in the	+27% in men's fashion,	Sales at participating
various retail outlets.	+11% in Sports & Leisure,	outlets also saw a
	+4% in Jewelry,	spectacular increase.
	+8% in perfume and	
	cosmetics	
	+13% in electronics	NOI - II - 2
	Projected NOI = 2.05	NOI achieved was 3 over a
	Achieved NOI = 3!	projected figure of 2.05!
		Thus City Centre Sharjah
		gave flight to our
		shoppers' dreams and
		lived up to our vision of
		'creating great moments

for everyone, everyday,'
while exceeding our NOI
projections!